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How to check balance on visa gift card canada

Enter in your Visa Gift Prepaid Card, Virtual Visa Gift Card, Virtual Mastercard Gift Card, or Mastercard Gift Card information to view balance and transactions.How do I check my Visa or Mastercard balance online?To check your gift card balance online you will need: • The 16-digit card number printed on the front of your Visa or Mastercard gift card• The 3-digit security code (CVV code) printed on the back of your card• Your card must be activated before you can retrieve your balance. Click here for instructions to activate your card if you have not already done so.Once you have your card information, follow these simple steps: 1. Go to . Enter your 16-digit card number in the box provided3. Enter your 3-digit security code (CVV) in the next box4. Click on the "Check your gift card balance" buttonAfter your card information is submitted, you will see a picture of your card along with your available balance. Optionally, you can choose to enter a 4-digit PIN for your card. This allows you to use the card for Debit transactions. If you do not select a PIN, be sure to run your card as a credit. To view your purchases, scroll down to the transaction history section at the bottom of the page.How do I check my Visa or Mastercard balance over the phone?To check your gift card balance over the phone you will need: • The 16-digit card number printed on the front of your Visa or Mastercard gift card• The 3-digit security code (CVV) printed on the back of your card• Your card must be activated before you can retrieve your balance. Click here to instructions to activate your card if you have not already done so. Once you have your card information, follow these simple steps: 1. Call the toll-free number 855-660-68472. Press Option #2 from the menu3. Enter in your 16-digit card number when prompted4. Enter in your 3-digit security code (CVV) when promptedOnce you have completed steps 1-4 above, you will hear a message with your available card balance. Your purchase history cannot be provided over the phone. To see a list of your purchases, visit and enter in your card information. The transaction history will be at the bottom of the pageWhat do I do if I am having trouble with my card balance?Please follow these steps if you are having problems retrieving your card balance, or if you believe your balance is incorrect:1. Check the back of your card to be sure it's from Gift Card Granny. You should see the Gift Card Granny logo in the bottom right-hand corner. If you do not see that logo, please look for a website address or phone number and contact the appropriate company.2. Check to make sure your card is activated. Visit this page and enter your card information to make sure it's been activated.3. If your card cannot be found when entering in the card information, please be sure to re-enter the card number & CVV code. Entering in the card information too slow or fast may cause the system to not be able to read your card information. 4. If you are showing a \$0 balance, please check the "Valid Thru" date on the front of your card to make sure your card has not expired.5. If you believe your balance is incorrect and lower than expected, typically this is due to what's called a "Pre-authorization" which means a merchant you swiped the card at, may have authorized the card for a large dollar transaction that what the actual purchase amount was. The differing amount will revert back to your card typically within 7 days of when the merchant authorized your card.What can I do with my remaining balance?You are able to use any remaining balance on Amazon. No matter how much is left on your gift card, you can load the remaining balance into your Amazon account. Learn how by following the simple steps below: 2. Go to Amazon's 'Reload Your Balance' page3. Enter the amount that is on your Visa or Mastercard gift card4. Sign into your Amazon account (this step is required even if you're already logged in)5. Enter your gift card information in the specified fields and click "Add your card."6. Select your gift card as the payment method and click "Done"7. You will then be redirected to the reload your balance screen; verify the amount of the gift card and then click the 'Reload' button. Is the Prepaid Visa or Mastercard a Debit or Credit card?1. Your Prepaid VISA or Mastercard may be used for either a Debit or Credit transaction.2. Debit transactions require a 4-digit PIN. You may create or change your PIN using the self-service options by calling 855-660-6847.Can I use my Prepaid Visa or Mastercard outside of the USA?Do gift cards expire?1. Store-specific or 'merchant cards' generally do not expire. Usage is governed by the terms and conditions set by the merchant and generally available online.2. Prepaid VISA and Mastercard Gift Cards expire on the last day of the month on the date printed on the front of the card. Photo Courtesy: Artem Varnitsin/EyeEm/Getty Images Gift cards make excellent presents that create some fun anticipation about shopping and help you get exactly the items you're looking for. But before you run out to the mall and start filling your shopping basket with goodies galore, it's a wise idea to know how much is on your gift card. This can help you stick to a budget and come up with a plan. And, in the case of an old gift card that you don't remember shopping with, it can also help you learn whether the card is even good to use anymore. Learn how to check your gift card's balance so you don't encounter any surprises at the register. Call Up the Card's Customer Service Line If you have a physical gift card, it most likely has a phone number listed somewhere on the back that you can call if you need customer service help. This may be the number you'll call to check your balance, or there may be a separate number listed that's reserved solely for balance inquiries. Look for any information printed on the back of the card specifying which number to call. Photo Courtesy: PeopleImages/E+/Getty Images When you dial the number, you may reach an automated system that allows you to input your card's information, which includes its number and, if it has one, a provided PIN or security code. The security code may be covered by grey scratch-off ink that you need to remove first. After using your phone keypad to type this out, the system should be able to access your card information and tell you your balance. If you speak to a customer service representative instead, you'll need to provide the same information so they can access the card details. Find Out the Balance on the Card Company's Website If you'd rather check your balance online, this may be an alternative option instead of calling a toll-free number. Your card may include a note on the back, likely near the phone number, telling you the website to visit to obtain information about your card and balance. Again, you'll need the card number and the PIN or security code, and you'll type in this information and submit it so the online system can access the details about the gift card. Photo Courtesy: DaniloAndjus/E+/Getty Images Want to see what your options are when it comes to various methods for checking your balance? This database includes entries for more than 1,000 companies, and each link has specific instructions about how to check the balance on a card from that particular company. Along with these options, where possible the site also provides the number to call and website to visit to find out your balance. Visit in Person If you're already out shopping and remember you want to check your gift card, you can try calling the customer service number on the card or bringing the website up on your smartphone. But it might be easiest to head to the store that the gift card came from if it's nearby. An employee can run the card at the register to check the balance that's on it, and you can jump right into your shopping spree from there. Photo Courtesy: Tony Anderson/DigitalVision/Getty Images Checking Amounts on Digital Gift Cards If someone emails you a digital gift card and you've used it to shop online but aren't sure what the remaining balance is, you can usually find out this information online. To complete this process, you'll need the original email that you received that includes the gift card number or serial number for the transaction and the PIN if one was included. Photo Courtesy: vorDa/E+/Getty Images Although you may be able to call the company's regular customer service number for assistance, it's likely that you'll be able to take care of this task totally online. Finding information about gift cards by navigating your way around the company's website can take some time, though. Instead, try running a search online for "check [company name]'s ecard balance" or a similar phrase. The search results for this are likely to include the specific page you need to visit to check your balance. Once you're on the page, fill out the fields for the requested information, like the number and PIN, and submit them to find out your balance. If you're having trouble accessing your balance this way, contact the company's customer service department by phone or via the live chat option on its website, if available. A representative can walk you through the process or even run your information and tell you what your balance is. MORE FROM QUESTIONSANSWERED.NET

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